SOFIA[™] 8x8

Your personal benefits assistant is standing by to answer your benefits questions.

Sofia uses machine learning to assist you in your needs which means she learns from every interaction and grows her knowledge over time!

How Can I Use Sofia?

In Benefitsolver, simply click on the **Sofia** icon in the bottom right corner and ask your question. You can chat with her by typing your questions or using the microphone feature.

Sofia is available to you 24/7, every day of the week. She also speaks multiple languages, just select that option right at the start.

What Can Sofia Answer?

- Plan details
- Vendor contact information
- Verification status
- Benefits information
- And much more!

For any unresolved queries, please enter a ticket at My8 Internal Support Center under HR > Benefits.

🚱 benefitsolver		BenefitSolver - Chat - Google Chrome		- D >		A NOTE FROM YOUR COMPANY	
		Confidential		Language English	- a	Have you recently reviewed your 401(k) contribution? Ask Sofia about our financial h	View nealth
Open Enrollm	ent is H		Oofia 17 Oberetisatur		A SEAM	My Tasks 🕕	
14 Open Enrollment E	nds May 15	COMMON QUESTIONS	BENEFIT SUMMARY	MY 1 TASKS		Enroll in Benefits	>
Days Left Continue >			Hello Matthew!				
> Home > Annual Enrollment > New Hire	> Benefits Info	_	OUR PERSONAL BENEFI		0	I'm Sofia, your virtual benefits Ask me anything!	assistant.
Important Reminders 1		Matthew, you might find these topics helpful.				Type or ask your guestion	0
Action Required							Ŧ
Open Enrollment - In Progress		Instantly find in- network healthcare	Level up your heart health with personalized	Make informed decisions about your health with	36	Shop Health Essentials Find HSA and FSA-eligible pro	oducts in one
For you					33		
Instantly find in-network healthcare providers that meet your unique needs.	E Level up your monitoring a	PLI	EASE TYPE OR SAY YOUR QUES	TION		Home Benefits Accounts	Profile
Learn More About MyChoice Find a Provider	Learn More Abo	ut Hello Heart	cheice				



10:55

Welcome, Matthew Product Marketing DEMO Benefits Portai

Hi!

I'm Sofia.